

## Table of Contents

# How We Can Help You

Court employees and librarians must be neutral and impartial, and can give legal information. Only a lawyer representing you can give you legal advice.

### **We can:**

- Provide you with the number of a local lawyer referral service, legal services program or other service where you can get legal help.
- Give you information about law libraries and online resources.
- Explain and answer questions about how the court works.
- Give you general information about court rules, procedures and practices.
- Provide you with available court forms and instructions.
- Provide court schedules and information on how to get a case scheduled.
- Provide you information from your case file.
- Answer some basic questions about court deadlines and how they are determined.
- Provide additional assistance in some circumstances to aid you if you have special needs.
- Provide information, brochures and contact information about mediation and ADR programs in your court.
- Assist you in your own language.

### **We cannot:**

- Tell you whether or not you should bring your case to court.
- Tell you what words to use in your papers. We can, however, check your papers for completeness before you file them.
- Tell you what to say in court.
- Give you an opinion about what will happen if you bring your case to court.
- Talk to the judge for you.

- Let you talk to the judge outside of court.
- Change an order signed by a judge.
- Give you information about a judge's decision until the judge makes that decision public.
- Give you information that we would be unable or unwilling to give to the other side in your case.
- Interpret court documents or tell you what you "should" do.

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Print

## Table of Contents

### NEWS

#### News & publications

The news about recent activities for needed peoples.

#### [More News](#)

11 Jun 2025

#### Public Hearing on Legal Services and Access to Justice in Alexandria

Tuesday, June 24, 4:30-6:30pm We want to hear from you about your experiences...

[Continue Reading about Public Hearing on Legal Services and Access to Justice in Alexandria](#)

23 Apr 2025

#### Guide to Virginia Legal Information Resources (2025)

An updated Guide to Virginia Legal Information Resources has been released...

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